

Matthew Wilbur

Full-stack developer looking to start a new career in the tech industry. I'm enthusiastic to collaborate with teams, create sustainable solutions, and build new products.

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EXPERIENCE

Sea Port Products Corporation - *Quality Assurance Manager*

NOVEMBER 2017 - April 2022

- Implemented a complaint-tracking system to streamline and manage feedback which resulted in an average annual retention of \$3500 and improved customer satisfaction
- Created a mobile friendly app with web technologies to record employee sanitation checkpoints
- Annually reviewed and verified 100+ foreign processors' food safety programs for compliance with US FDA seafood regulations
- Primary company contact for government agencies: FDA, USDA, CBP, and State/Local Health Departments

Edesia - *Quality Technician*

APRIL 2017 - AUGUST 2017

- Enforced the quality management system of nutraceuticals for humanitarian relief
- Centralized and analyzed laboratory data of ingredients and finished goods for interagency audits

Merrill Edge - *Senior Customer Service Representative*

JANUARY 2015 - APRIL 2017

- Serviced associates and clients in escalated technical support tickets for the website and mobile app
- Achieved Top Performer status on the site's technical support team in competitive sales and quality metrics for Q3-Q4 2016 and Q1 2017

EDUCATION

University of Washington, Seattle, WA

Trilogy Coding Boot Camp: Full Stack Web Development

University of Massachusetts Amherst, Amherst, MA

Bachelor of Science in Food Science and Technology

SELECTED PROJECTS

TinyHouse: Full-stack app utilizing React, Node, Typescript, and GraphQL. This project is inspired by the functionality of AirBnb including use of Google OAuth 2.0 and Stripe Connect.

Earthquake Tracker: Single-page, front-end app that calls the most recent data from USGS API and displays it on Google Maps.

Workout Tracker: Full-stack app that records and tracks exercises. Records are saved to the user's database and visually summarized on the user's dashboard.

Code Quiz: Single-page, front-end app that tests a user's knowledge of coding concepts. It calculates scores and allows users to record them in local session storage.

SKILLS

Web Technologies: HTML, CSS, Javascript, JSON, AJAX, Responsive Design, Local Storage, Session Storage, IndexedDB, User Authentication, PWAs

Libraries and Stacks: MERN Stack (MongoDB, Express.js, React.js, Node.js), React.js, Typescript, Handlebars, jQuery, GraphQL, Mongoose, Apollo Server Express, Apollo Rover, Materialize CSS, Ant Design, Bootstrap

Databases: MySQL, MongoDB